

3037 DUNSTONWOOD LAKE
Marietta, Georgia 30064
Cell 404-452-3530; Home Office 770-499-9073
Fax 770-499-8937

Customer: Lippold Project/ Work Performed: EXTERIOR PAINT + WOOD REPAIR

We have completed a project at your home and would like to ask you to please rate Hodges Residential Services in the following areas by checking the applicable boxes below:

	Excellent.....	Average.....	Poor		
	1	2	3	4	5
1. Was the representative professional and courteous	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Were they able to communicate with you	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Was the scope of work/fees presented clear and detailed	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Did they answer questions and explain bid	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Were they knowledgeable of the work performed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. Value of work performed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. Quality of work performed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. Timely completion of work performed	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. Did the completed job meet your expectation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. Overall rating of Hodges Residential Services, Inc.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please answer the questions below as you feel applicable.

1. How could we have served you better during the course of this project?

2. What aspects of our service to you did you appreciate?

Good Recommendations on paint changes to the house.
Honest Assessment of Repair work to be done.

3. Would you contract with Hodges Residential Services, Inc. again in the future?

Yes; I have Recommended you to several other neighbors.

Please use this space for any additional comments you may have.

Thank you so much for a great job. We love the way the house looks!

Thank you for your time and honesty with this survey. We value your feedback, enabling us to serve you and other customers better in the future.